

Make the Most of Your Day

POWER

U.S.

Parts and Service Solutions

Ask Yourself...

- ? Are my advisors always organized and efficient with their daily tasks?
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- ? Am I missing out on upsell opportunities because no one is following up on declined services?
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- ? Are my advisors preparing for upcoming appointments before customers arrive?
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- ? Why are my service advisors unable to consistently follow up with customers?

Each service bay in a dealership has the potential to generate more than \$100,000 in annual work.*

Expect Results

- Increase service revenue by having the ability to follow up on every upsell opportunity.
- Achieve customer retention by being able to provide first-rate customer service.
- Accomplish organization by receiving automatic daily updates allowing your employees to know exactly what to do.
- Confidently complete tasks, contact customers, and plan ahead to maintain a competitive edge on competition.

* Fixed Ops Magazine

How Much Are You Losing?

\$165,600



Consider that the average repair order value is \$200. If you neglect to make three follow-up calls per day, that's \$600 in lost revenue. If that happens for one month, your dealership has lost \$13,800. Annually, that adds up to \$165,600.*

Service Daily Work Plan

About Service Daily Work Plan

Manage your service department efficiently by easily viewing what work needs to be done for the day allowing advisors to confidently complete tasks, contact customers, and plan for the day.

Remind advisors of upcoming appointments and services.

Easily track and manage daily activities.

Maximize Your Results

Integrate Service Daily Work Plan with these POWER solutions to complete your Premium Service Kit.

- **Vehicle Report Card** creates more upsell opportunities with an inspection form that guides advisors and technicians through the vehicle inspection process.
- **Technician Time Recording** accelerates shop productivity by automatically calculating the amount of time spent on jobs and showing the current status of all repair orders.
- **Service Upsell Tracking** logs every service recommendation throughout the entire upsell process and tracks the recommendation rate of technicians and closing rate of advisors.

Premium Service Kit is a collection of solutions that work together to maximize your service results. The products tight integration helps you get the most of every RO, increase upsell opportunities, and allow advisors and technicians to be more efficient.



MAKING BUSINESS BETTER.